

# Florida HOA Achieves Success with Integrated Guarding



## Homeowner's Association | Integrated Guarding

*Located just north of Naples, Florida is a golf club and gated residential community that was searching for a cost-effective solution to manage access to the community.*

### Challenge:

With limited activity during the overnight hours, the community was looking for a solution to increase efficiency and reduce costs. At the same time, the client wanted the same level of documentation and consistency with current entry processes, which mitigated threats due to unauthorized access.

### Solution:

Utilizing a Securitas Risk Assessment, the local Securitas Branch Manager created an option that would reduce the overnight On-site Guarding hours. Analyzing the current entry processes, a Securitas Solutions Engineer designed a system that provided sufficient views to perform Remote Guarding Patrols from the Securitas Operation Center.

All visitors present identification that is confirmed by a Remote Guarding officer against the name and video of the individual. This information is then cross-referenced with the Visitor Management System before access is granted, thereby providing an effective and efficient process. The full solution features:

- Exterior high-definition cameras with analytic technology to provide views of the gate, driver, driver's license, enclosure, and an overall view to track and document entries.
- A Visitor Management System with a database to screen approved visitors. It is immediately synced to seamlessly provide an approved visitors' list.
- Remote Guarding officers who manage overnight access through the gate, providing approved access to 300+ visitors per month, including residential guests, contractors, and ride-share companies.
- Integration with existing equipment so homeowners are not slowed or hindered by visitor traffic, and reduced costs for the client by leveraging prior investments.
- An On-site Guarding officer who manages the visitor and resident traffic during the higher volume daytime hours and during special events.

### Result:

Using technology to duplicate the standard procedure for processing visitors gives the client a seamless solution for managing access that consistently examines the credentials of each individual requesting entry. The overall solution has created notable cost efficiencies and flexibility.